

Video Relay Services are seriously important for various reasons, especially with languages strugglation. It has more advantage than do regular online relay calls. Being a library assistant, I often have to go over the line to assist deaf patrons with English/ASL Transliteration calls via online relay services. It became a habit for most patrons to depend on one person to do the jobs for them. Video relay services give them a lot more freedom and independence when communicating in sign language as compare to lack of English language. Please do not eliminated Video Relay Services. It is highly useful for diversity of deaf with different needs (not every deaf individual needs the same things). Again... DO NOT CUT VIDEO RELAY SERVICES!!